



Member Positive Response

Colorado 811 Facility Owner/Operator Members can access the Positive Response System via the following link <https://newtin.co811.org/newtinweb/login>

Your username and password are provided by Colorado 811 Member Relations. E-mail Member Relations at member-services@co811.org

Positive Response

Ticket	Due
Ticket	
Ticket <input style="width: 80%;" type="text"/>	
<input type="button" value="Submit"/>	

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Once you have logged in click on the Positive Response link. There are two ways to find a ticket to post a response to, either clicking on the 'Ticket' button or the 'Due' button.

- A) 'Ticket' – Search by Ticket Number. Type in a ticket number and click on Submit.
- B) 'Due' – Search by Response Due. Click on 'Due' to view a list of all tickets pending a Positive Response.

Positive Response

Ticket A008590006 - 00A
 Type NEW
 Work Type TESTING ATTACHMENTS
 County DENVER
 Place DENVER
 Street 4442 QUITMAN ST
 Cross

Responses

Member TESTCARLA

Response 001 LOCATE AREA MARKED

URL

Comment

Member	Response	Responded	Comment	URL
TESTCARLA 002		2020-03-25 16:59:06		

Attachments

Caption

Member TESTNDP

Attachment No files selected.

Attachments: Click to see attachment			
Rev	Member	Date	Caption
00A		2020-03-25 16:21:53	
00A	TESTCARLA	2020-03-25 16:57:59	Aerial Map View

The Positive Response screen will display three sections.

1. Show Ticket – Selecting 'Show Ticket' will display the text on the locate notification.
2. Responses – Section to Post responses, comments, and URL.
3. Attachments – Section to upload supporting documentation.

'Show Ticket'



Select Show Ticket to view the locate notification in its entirety.

'Responses'

Select the appropriate member code from the 'Member' drop-down (if applicable), then select the proper response from the 'Response' drop-down, enter necessary comments and/or URL and click Submit to post a response.

'Attachments'

Click on 'Browse' to select one or multiple files to upload. Select member code from the 'Member' drop-down (if applicable), add text to 'Caption' field (not required) and click Submit to upload attachments. Note: Attachments associated with locate notification will be displayed at the bottom of the screen with Revision, Member, Date and Caption. Click on row to display attachment.

ATTACHMENT NOTES:

- File size limit is 5GB
- Only the following file extensions are supported:
 - jpg, jpeg, png, mpeg-4, mov, pdf, kmz, cad, shp, shx, dbf, prj
- Be sure to only use the following **safe** characters:
 - Special characters allowed
 - Forward slash (/)
 - Exclamation point (!)
 - Hyphen (-)
 - Underscore (_)
 - Period (.)
 - Asterisk (*)
 - Single quote (')
 - Open parenthesis ((
 - Close parenthesis ())