

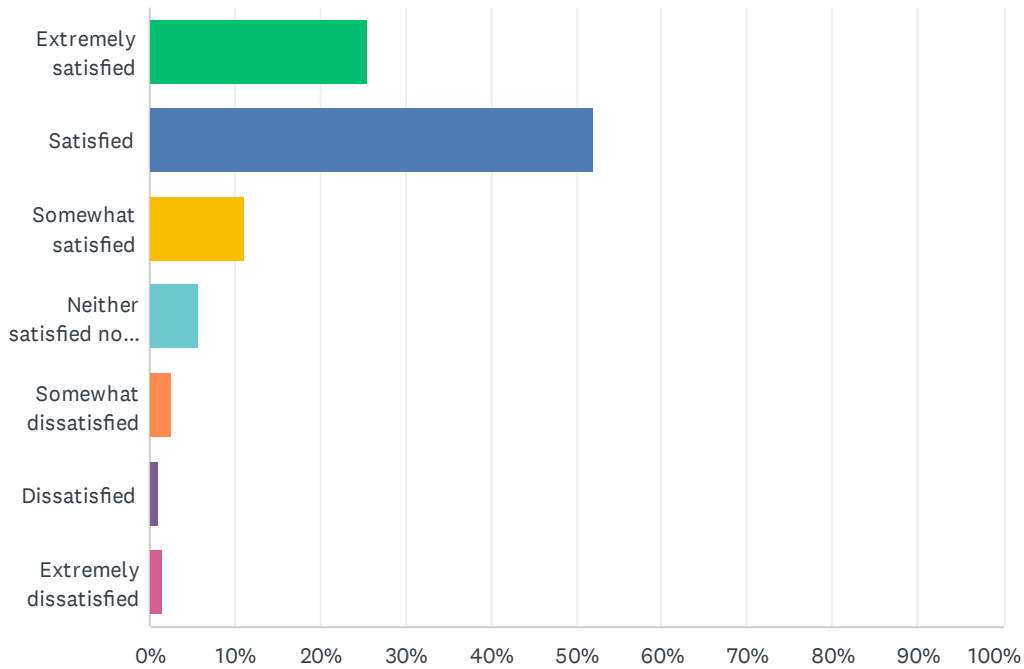
Q1 Contact information MUST be completed (if you do not fill out this section you will not be eligible to win the \$250 gift card).

Answered: 188 Skipped: 0

ANSWER CHOICES	RESPONSES	
Name	100.00%	188
Company	100.00%	188
Address	100.00%	188
Address 2	17.02%	32
City/Town	100.00%	188
State/Province	100.00%	188
ZIP/Postal Code	100.00%	188
Country	0.00%	0
Email Address	100.00%	188
Phone Number	100.00%	188

Q2 Rate your overall satisfaction with the services provided with your facility owner/operator membership or excavator membership at Colorado 811.

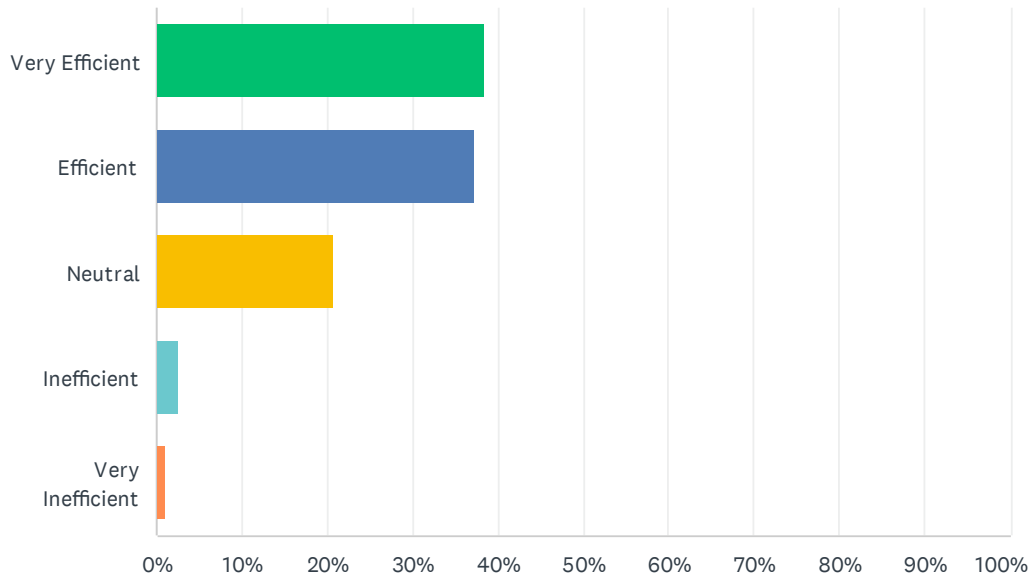
Answered: 188 Skipped: 0



ANSWER CHOICES	RESPONSES	
Extremely satisfied	25.53%	48
Satisfied	52.13%	98
Somewhat satisfied	11.17%	21
Neither satisfied nor dissatisfied	5.85%	11
Somewhat dissatisfied	2.66%	5
Dissatisfied	1.06%	2
Extremely dissatisfied	1.60%	3
TOTAL		188

Q3 When assistance is required from Member Relations, how efficient is Colorado 811 Member Relations in addressing your concerns in a timely manner?

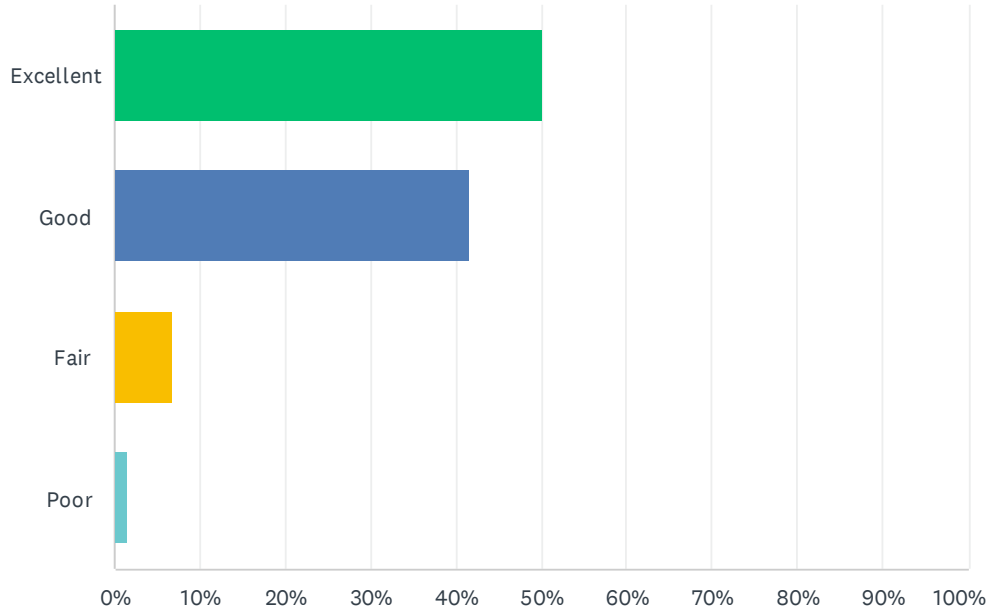
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ANSWER CHOICES	RESPONSES	
Very Efficient	38.30%	72
Efficient	37.23%	70
Neutral	20.74%	39
Inefficient	2.66%	5
Very Inefficient	1.06%	2
TOTAL		188

Q4 Remembering the last interaction with the Member Relations Department, how was your experience?

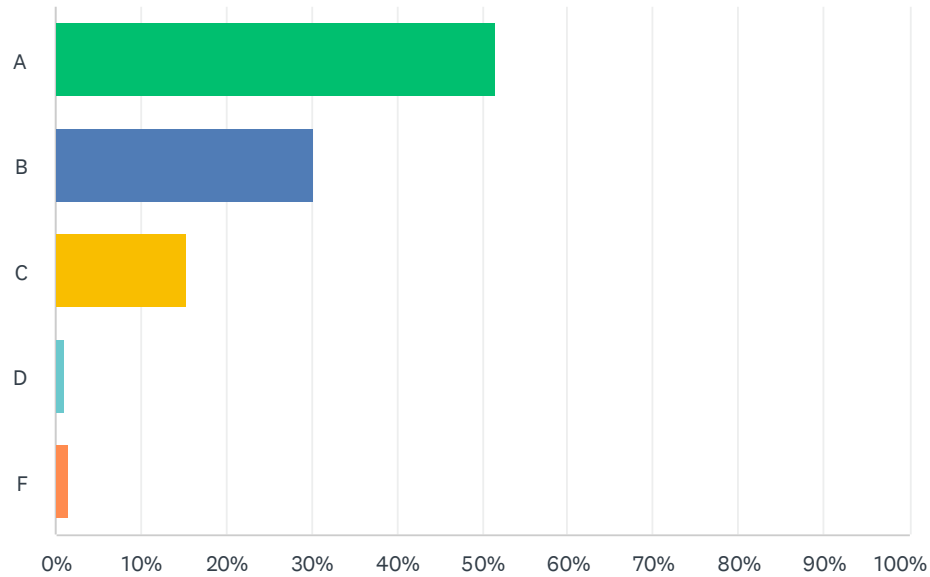
Answered: 188 Skipped: 0



ANSWER CHOICES	RESPONSES
Excellent	50.00% 94
Good	41.49% 78
Fair	6.91% 13
Poor	1.60% 3
TOTAL	188

Q5 What grade do you give Colorado 811 for overall services provided to you?

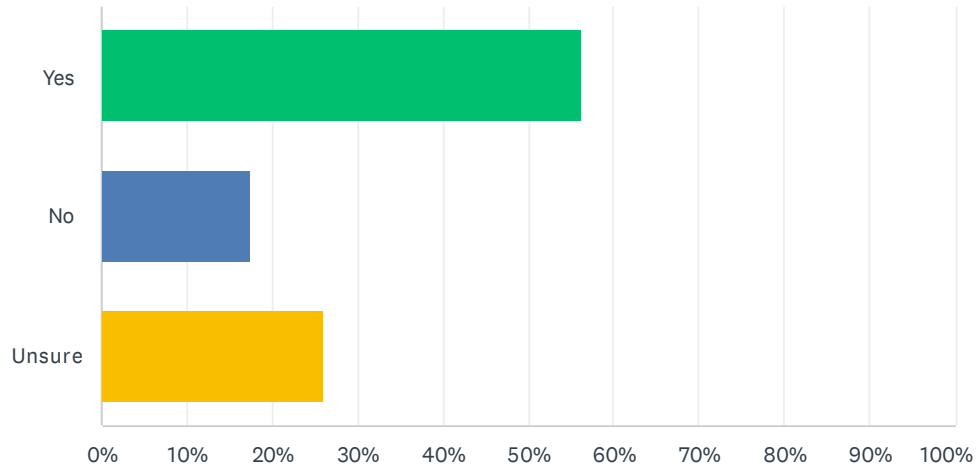
Answered: 188 Skipped: 0



ANSWER CHOICES	RESPONSES	
A	51.60%	97
B	30.32%	57
C	15.43%	29
D	1.06%	2
F	1.60%	3
TOTAL		188

Q6 Facility Owner/Operator members: Is the \$1.30 cost per ticket relevant to the value you are receiving as a member?

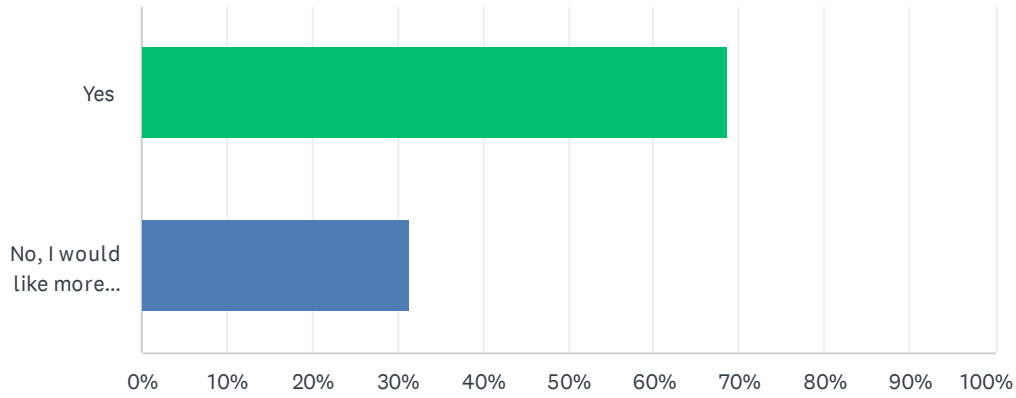
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ANSWER CHOICES	RESPONSES	
Yes	56.38%	106
No	17.55%	33
Unsure	26.06%	49
TOTAL		188

Q7 Is your organization currently uploading supporting documentation (file attachments) to Colorado 811?

Answered: 188 Skipped: 0

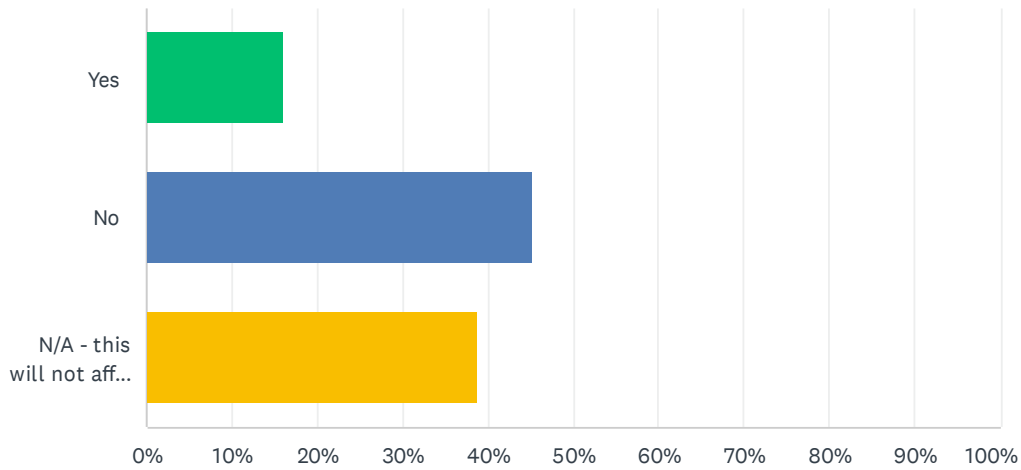


ANSWER CHOICES	RESPONSES	
Yes	68.62%	129
No, I would like more information.	31.38%	59
TOTAL		188

Q8 Colorado 811 Procedures Committee has made a recommendation to Colorado 811 Board of Directors to reduce the excavation area buffer (on single address tickets only where parcel boundary information is available) from the current 150ft buffer down to 50ft buffer.

If the excavation area buffer is reduced to 50ft on single address tickets where parcel boundary information is available; will you increase the buffer size on your underground facilities registered with Colorado 811?

Answered: 188 Skipped: 0



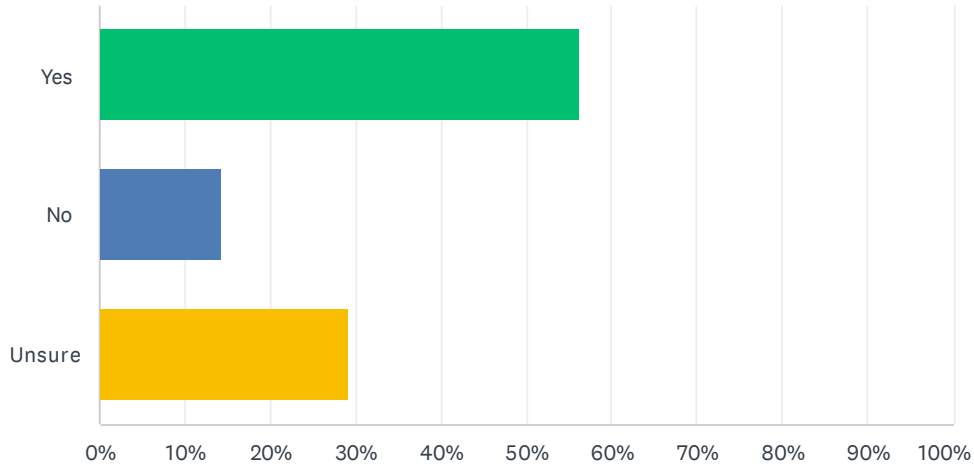
ANSWER CHOICES	RESPONSES	
Yes	15.96%	30
No	45.21%	85
N/A - this will not affect our notification area.	38.83%	73
TOTAL		188

Q9 What are your concerns with reducing the excavation area buffer?

Answered: 188 Skipped: 0

Q10 Colorado 811 will be working with the Underground Damage Prevention Safety Commission to develop a best practice for Large Project tickets and Colorado 811 would like your feedback. Do you feel there is a need to create a new ticket type for large project tickets?

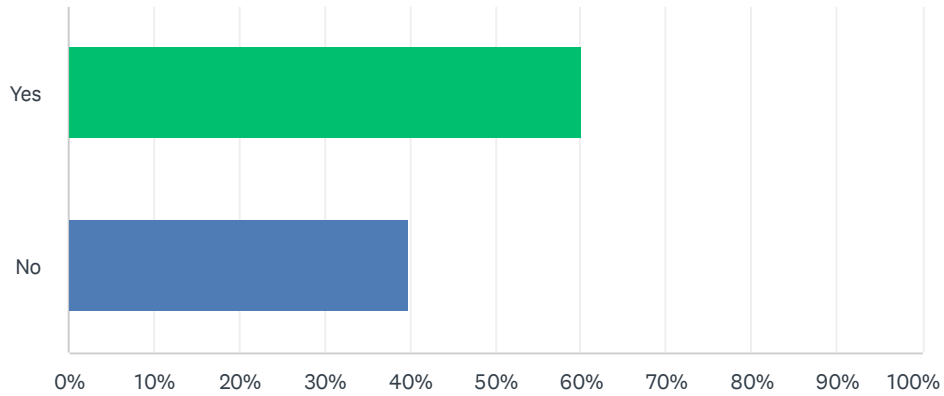
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ANSWER CHOICES	RESPONSES	
Yes	56.38%	106
No	14.36%	27
Unsure	29.26%	55
TOTAL		188

Q11 Do you think pre-construction meetings are needed?

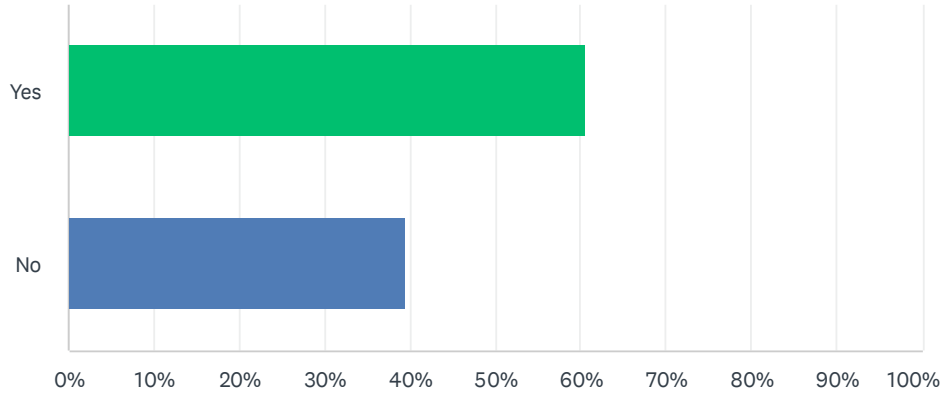
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ANSWER CHOICES	RESPONSES	
Yes	60.11%	113
No	39.89%	75
TOTAL		188

Q12 If a pre-construction meeting is scheduled, will your company make it mandatory to attend?

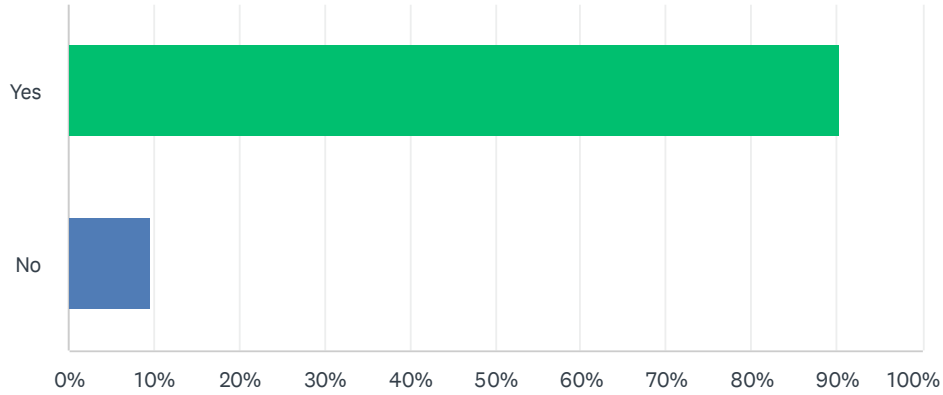
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ANSWER CHOICES	RESPONSES	
Yes	60.64%	114
No	39.36%	74
TOTAL		188

Q13 If your company is unable to attend the pre-construction meeting, do you agree with adhering to the project zones, project information, locate by date, etc?

Answered: 188 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	90.43%	170
No	9.57%	18
TOTAL		188

Q14 How can we better serve our members?

Answered: 100 Skipped: 88